

## PROFESSIONAL SUMMARY

Detail-oriented IT professional with six and a half years of experience. Excels in a team environment and is spurred on by others. Working toward a career in Ethernet cables and code.

## EXPERIENCE

**Data Intake Specialist** — *Clearwater Analytics* Aug 2015 - Present

- Performed manual intervention and troubleshooting for automated FTP transmissions and web scrapes.
- Provided internal IT support during the night shift and assistance to on-call developers.
- Looked for ways to improve automation.

**WordPress Support** — *Boise State University* May 2012 - Dec 2013

- Migrated content from old department sites into WordPress and enforced a new, uniform theme.
- Trained and assisted content managers with implementing solutions for displaying content.
- Added functionality to and maintained a university-written plugin.

**Help Desk Specialist** — *College of Western Idaho* Aug 2009 - May 2012

- Processed large numbers of new end users during registration periods and system failures.
- Compassionately troubleshoot end user issues and found potential web interface improvements.

## PORTFOLIO

- Dynamically drawn JavaScript probability tree for D&D scenario: [Sarverd.com/SkillCheck](http://Sarverd.com/SkillCheck)
- Google Analytics tied to events show usage of a single page app: [Sarverd.com/SkillCheck](http://Sarverd.com/SkillCheck)
- JavaScript tool to allow physics students to play with a neat problem: [Sarverd.com/BulletBlock](http://Sarverd.com/BulletBlock)
- Using PHP GD image library to create semi-dynamic thumbnails: [Sarverd.com/Gallery](http://Sarverd.com/Gallery)
- Stateful AJAX with “Back” button navigation through use of URL hash: [Sarverd.com/Gallery](http://Sarverd.com/Gallery)
- AJAX fails gracefully without JavaScript; allows for web crawling: [Sarverd.com/Gallery](http://Sarverd.com/Gallery)
- AJAX loads next page content during jQuery animation: [Sarverd.com](http://Sarverd.com)
- Others: [Sarverd.com/Projects](http://Sarverd.com/Projects)

## SKILLS

- CSS
- JavaScript
- XHTML
- jQuery
- SQL
- PHP 5
- WordPress
- Java
- Windows 7 WAMP
- Ubuntu Server LAMP
- Dynamic DNS

## EDUCATION

**Computer Science** — *Boise State University*

May 2012 - Dec 2019

**AAS, IT: Web Development** — *College of Western Idaho*

Aug 2009 - May 2012